Local 4 Government

DRAFT 16TH JANUARY 2014

Outcomes and metrics

For each metric other than patient experience, please provide details of the expected outcomes and benefits of the scheme and how these will be measured.

Metrics	Metrics measurement		Metrics outcome / benefit
	Based on admissions to council		
	funded permananent long term		There will be a reduction in admissions to permanent long term
	care and will be monitored		care over and above estimated growth in population through
	through both the proactive care		integrated intermediate care, neighbourhood teams, 7 day
Admissions of older people to residential care	board	Proactive Care Delivery Board	working and prevention schemes
	Measures the benefit to		
	individuals from reablement,		
	intermediate care and		
	rehabilitation following a		
	hospital episode. Data is		
	available on an annual basis		An increasing number of people will be maintained to live at home
	and will be monitored through		through integrated intermediate care, neighbourhood teams and 7
Proportion of older people still at home over 91 days	the proactive care board	Proactive Care Delivery Board	day working schemes
	This is based on ONS		
	Population stats for 18 years		
	over and is measuring health		
	and social care reasons for		
	DTOC from main acute hospital		
	(ULHT). The monitoring will		
	be undertaken on a monthly		There will be a reduction in the DTOC over and above estimated
	basis via the unscheduled care		growth in population. This will support an easing of pressures on
DTOC from ULHT acute hospital (including health and social)	board	Unscheduled Care Delivery Board	acute hospital beds.
			Although the baseline figure is not yet available intermediate care,
	Awaiting national baseline		neighbourhood teams and 7 days working should support a
Avoidable Emergency Admissions	information	Unscheduled Care Delivery Board	reduction in emergency avoidable admissions
	Awaiting National Metrics		All the schemes should support an improvement in patient
Patient Experience Metrics	publication	Proactive Care Delivery Board	experience of health and social care
	This measure is based on the		
	GP patient survey question 'In		
	the last 6 months, have you		
	received enough support from		
	local services/ organisations to		All the schemes should support an increase in the proportion of
	help manage your long term		people who feel that they are supported to manage their long term
	condition		conditions
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Area	Delayed Transfers of Care	Emergency Admissions	Effectiveness of Reablement		Patient and service User	Proportion of people feeling supported to manage their (long term) condition
Intermediate Care	x	x	x	x	x	x
Neighbourhood Teams	x	x	x	x	x	x
7 day working	х	х	x	x	x	x
Prevention				x	x	x

For the patient experience metric, either existing or newly developed local metrics or a national metric (currently under development) can be used for October 2015 payment. Please see the technical it is the intention to use the National Metrics once it has been published

For each metric, please provide details of the assurance process underpinning the agreement of the performance plans

The monitoring and assurance of delivery will be undertaken by the Joint Commissioning Board and the under-pinning delivery Boards as outlined within the Governance section of the BCF plan. This

If planning is being undertaken at multiple HWB level please include details of which HWBs this covers and submit a separate version of the metric template both for each HWB and for the multiple-

Metrics		Current Baseline (as at)	Performance underpinning April 2015 payment	Performance underpinning October 2015 payment
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	Metric Value	784.6		733.1
	Numerator	1215	1215	
	Denominator	155115	N/A	165597
		(April 2012 - March 2013)		(April 2014 - March 2015)
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Metric Value	72.40%		76%
	Numerator	653	N/A	761
	Denominator	902	N/A	1000
		(April 2012 - March 2013)		(April 2014 - March 2015)
Delayed transfers of care from hospital per 100,000 population (average per month)	Metric Value	262.99	247.67	247.79
	Numerator	1523	1476	1493
	Denominator	579100	595943	602520
		Oct 12 - March 13	(April - December 2014)	(January - June 2015)
Avoidable emergency admissions (composite measure)	Metric Value	1220.44	1167.5	1136.93
	Numerator	8773	8641.4	8509.81
	Denominator	718838	740158	748490
		Oct 12 - March 13	(April - September 2014)	(October 2014 - March 2015)
Patient / service user experience		Pending national publication	N/A	Pending national publication
Proportion of people feeling supported to manage their (long term) condition	Metric Value	63%		64%
	Numerator	9418		9600
	Denominator	14933		15000
		July 2012 - March 2013	N/A	July 2014 - March 2015